



**APM TERMINALS ROTTERDAM**

# ePortal

**User guide**

(extended)

**Table of Contents**

**Search Container ..... 3**  
**Berthing ..... 5**

## Search Container

This section explains how to look for a specific container.

Click the Search Container option in the left menu:

Container   
 Search Container


Enter the container ID:

ePortal : Container : **Search Container**

Enter container id:

When the container id is invalid an info button is shown next to the search button. When mouse over the info button, a message is shown with the remark:

ePortal : Container : **Search Container**

Enter container id:   

No container info found

 **Warning**  
 Container ID is not ISO 6346 compliant

When the container id is known, the information shown is the most recent container visit at the terminal. The text marked in **red** provides information of the container arrival and departure times:

ePortal : Container : **Search Container**

Enter container id:   


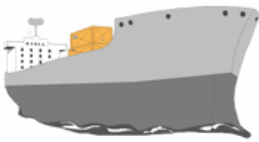
**Container DHOU 010909 0 has arrived at the terminal MDT by truck at 01/09/2009 10:03 and currently left the terminal MDT by vessel at 01/09/2009 14:14**

The information provided underneath the remark shows information about the carrier:

	
<b>In</b>	<b>Out</b>
License Plate: <input type="text" value="DHO"/>	Vessel Name: <input type="text" value="TESTVESSEL"/>
Voyage In: <input type="text"/>	Voyage Out: <input type="text" value="0902"/>
Carrier Operator: <input type="text" value="DHO"/>	Carrier Operator: <input type="text" value="MSK"/>
Arrival Date: <input type="text" value="1/09/2009"/>	Arrival Date: <input type="text" value="20/04/2009"/>
Arrival Time: <input type="text" value="10:03"/>	Arrival Time: <input type="text" value="10:44"/>
Departure Date: <input type="text" value="1/09/2009"/>	Departure Date: <input type="text"/>
Departure Time: <input type="text" value="10:04"/>	Departure Time: <input type="text"/>

If the container is blocked an additional remark is displayed:

**Container MSKU 788487 1 has arrived at the terminal APM by truck at 26/10/2009 21:49 and expected to be loaded on vessel**

																													
<p><b>In</b></p> <p style="color: red; text-align: center;"><b>The container is blocked by customs.</b></p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;">License Plate</td> <td><input type="text" value="BNNS15"/></td> </tr> <tr> <td>Voyage In</td> <td><input type="text"/></td> </tr> <tr> <td>Carrier Operator</td> <td><input type="text" value="I.R.T. INT. ROAD TRANSPORT B.V."/></td> </tr> <tr> <td>Arrival Date</td> <td><input type="text" value="26/10/2009"/></td> </tr> <tr> <td>Arrival Time</td> <td><input type="text" value="21:45"/></td> </tr> <tr> <td>Departure Date</td> <td><input type="text" value="26/10/2009"/></td> </tr> <tr> <td>Departure Time</td> <td><input type="text" value="21:50"/></td> </tr> </table>	License Plate	<input type="text" value="BNNS15"/>	Voyage In	<input type="text"/>	Carrier Operator	<input type="text" value="I.R.T. INT. ROAD TRANSPORT B.V."/>	Arrival Date	<input type="text" value="26/10/2009"/>	Arrival Time	<input type="text" value="21:45"/>	Departure Date	<input type="text" value="26/10/2009"/>	Departure Time	<input type="text" value="21:50"/>	<p><b>Out</b></p> <p style="color: red; text-align: center;"><b>The container is blocked by customs.</b></p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;">Vessel Name</td> <td><input type="text" value="MAERSK KLAIPEDA"/></td> </tr> <tr> <td>Voyage Out</td> <td><input type="text" value="0915"/></td> </tr> <tr> <td>Carrier Operator</td> <td><input type="text" value="MSK"/></td> </tr> <tr> <td>Arrival Date</td> <td><input type="text" value="28/10/2009"/></td> </tr> <tr> <td>Arrival Time</td> <td><input type="text" value="23:00"/></td> </tr> <tr> <td>Departure Date</td> <td><input type="text" value="29/10/2009"/></td> </tr> <tr> <td>Departure Time</td> <td><input type="text" value="19:00"/></td> </tr> </table>	Vessel Name	<input type="text" value="MAERSK KLAIPEDA"/>	Voyage Out	<input type="text" value="0915"/>	Carrier Operator	<input type="text" value="MSK"/>	Arrival Date	<input type="text" value="28/10/2009"/>	Arrival Time	<input type="text" value="23:00"/>	Departure Date	<input type="text" value="29/10/2009"/>	Departure Time	<input type="text" value="19:00"/>
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Though a customs blocking remark is shown on this screen, due to Rotterdam customs regulations an import container will always be blocked until the pickup is connected to an outbound carrier (truck / rail / itt / barge) and documents are presented at the customs office.

## Berthing

This section explains how to look for an arrival date/time of specific Deep Sea Vessel, Costal Feeder or Barge.

Click the Berth Overview option in the left menu:

Berth   
 Berth Overview

Select the modality type:

- Deep Sea
- Feeder
- Barge



Select the visit phase


- Expected: The vessel is registered in APMTM system as an expected visit
- Arrived: The vessel is activated in APMTM system. This means APMTM is administrative ready to start on the carrier.
- Sailed: The vessel has departed and is administrative closed in APMTM system.

Select Carrier Type:  [Search](#)  
 Select Visit Phase:

Click Search:

Select Carrier Type:  [Search](#)  
 Select Visit Phase:

	Carrier Name	Radio Callsign	Inbound Voyage	Outbound Voyage	Estimated Arrival Time	Estimated Departure Time
	MAERSK TAIKUNG	9VHK5	0910	0911	27/10/2009 23:55:00	28/10/2009 23:00:00
	DAL KALAHARI	A8FQ8	907B	907B	28/10/2009 07:30:00	28/10/2009 19:00:00

When clicking on the  (info) button in front of the vessel name, details of the vessel will be displayed:

<b>Name</b>		<b>DAL KALAHARI</b>	
Vessel Service	SAECS	Radio Callsign	A8FQ8
APMTM Code	6F3	Carrier Type	DS
Main Inbound Voyage	907B	Main Outbound Voyage	907B
Call Reference Number	NLRTM09190231		

Cargo Opening Time	17/10/2009 07:00:00	<b>Alternative Voyage:</b>	<b>Port Rotation:</b>
Expected time of arrival	28/10/2009 07:00:00	Inbound MOL Voyage 0907E	DE BRV Bremerhaven
Start Handling Time	28/10/2009 07:30:00	Outbound MOL Voyage 0907W	ES LPA Las Palmas, Gran Canaria
First Container Handling Time	28/10/2009 07:55:55	Inbound DAL Voyage 682/907B	GB TBY TILBURY
Last Container Handling Time	28/10/2009 15:33:05		GB TIL LONDON-TILBURY
Expected date of departure	28/10/2009 19:00:00		ZA CPT Capetown, South Africa
			ZA DUR Durban, South Africa
			ZA PLZ Port Elizabeth