

APM Terminals Castellon Directory – First Contact Easy Guide

1. Address and contact details:

Muelle del Centenario – Terminal B,
 12100 Grao de Castellón – Apartado de Correos N°16
 Castellón
 (+34) 964.28.21.91
<https://www.apmterminals.com/en/castellon>

2. Operational Hours:

2.1. **Vessel Operations:** 24 hours a day except for the following **non-working days:**
 January 1st, May 1st, July 16th and December 25th.

2.1. **Yard Operations:** Monday to Friday from 08.00 to 19.30 except for 24th and 31st
 December and 5th January December from 08.00 to 14.00.

In case of gang restrictions or additional holidays, an official communication will be released for all stakeholders.

3. General Contacts

3.1. Operations

Email

Jorge.sorribes@apmterminals.com	Operations Manager & Security
Alejandro.renau@apmterminals.com	Operations Supervisor
shiftleadercastellon@apmterminals.com	Shift Leaders
Yardplanningcastellon@apmterminals.com	Yard Planning Department
CargocontrolCST@apmterminals.com	Control and planning Department

3.2 Other Contacts in APM Terminals Castellon

Email

Laura.Ybarra@apmterminals.com	Administration – Revenue Control
Invoicing.castellon@apmterminals.com	Invoicing Department
Collections.castellon@apmterminals.com	Collections Department
Claims Castellon@apmterminals.com	Claims

3.3 Additional services /special requirements in APM Terminals Castellon

Email

AtencionclienteCST@apmterminals.com	Customer Service
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APM Terminals Castellón Directorio – Guía Fácil de primeros contactos

1. Dirección y datos de contacto:

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Castellón
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2. Horario de operaciones:

- 2.1. **Operaciones de buque:** 24 horas al día a excepción de los siguientes **días inhábiles:** 1 de enero, 1 de mayo, 16 de julio y 25 de diciembre.
- 2.2. **Operaciones de Explanada- Puertas:** De lunes a viernes de 08:00 a 19:30 a excepción de los días 24 y 31 de diciembre de 08:00 a 14:00.

En caso de restricciones que puedan afectar al nombramiento de manos o festivos no contemplados anteriormente, será comunicado de manera oficial a todos los interesados.

3. _Contactos Generales

3.1. Operaciones

Email

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3.2 Otros contactos en APM Terminals Castellón:

Email

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Invoicing.castellon@apmterminals.com	Invoicing Department
Collections.castellon@apmterminals.com	Collections Department
Claimscastellon@apmterminals.com	Claims

3.3 Servicios adicionales /requerimientos especiales en APM Terminals Castellón:

Email

AtencionclienteCST@apmterminals.com	Atención al Cliente
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