

Export Appointment Window Rules:

Appointments are released 3 weeks before vessel first receiving and are offered on a "SHIFT" basis.

When you're making appointments you will choose 1st or 2nd shift (no grace period for exports. Drivers have the full shift but, must enter at least one hour prior to the end of the shift to ensure service)

As a reminder, the following are **Export** transactions that **DO NOT REQUIRE AN APPOINTMENT via TERMPoint – please read carefully:**

1. **Over Dimension Export Cargo requires an appointment (but NOT in TERMPoint); please continue to follow the current process outlined below:**

Our process for O/D export cargo remains unchanged.

Please continue to follow the current process as follows:

- **Contact our Export Customer Service Team at Pier400exports@apmterminals.com or call them at 310-221-4497**
 - **Appointments are scheduled 48 hours prior to vessel arrival**
2. **"Approved" Late Gate Cargo - Our process for late gate cargo remains the same – as long as your container is on the "Approved Late Gate" list no appointment is necessary**

Upon gate-in the driver should say "late gate" and provide the correct Booking and Container Number

3. **U.S. Customs OET Cargo Exams / Off Dock Exams Returning to the Terminal – do not need an appointment**

Upon gate-in the driver only needs to state: "Exam return" and provide accurate booking and container number

4. **Export rail Cargo gating in to load via our On-Dock Rail services do not require an appointment.**

Upon gate-in the driver only needs to state: "Export Rail" and provide an accurate booking number

If you need assistance, the TERMPoint Training document is still accessible on our home page at www.apmterminals.com/en/operations/north-america/los-angeles; it can be found in the red banner at the top of the home page.