



APM Terminals MV II simplifies import and export processes

The opening of APM Terminals Maasvlakte II (MVII) ushers in a new era in container transfer. This is because at Maasvlakte 2, the information always precedes the container. In order to handle your container quickly and efficiently, all information concerning Customs documentation and the mode of transportation to the hinterland must be submitted digitally and in advance through Portbase's Port Community System. This information allows us to prevent irregularities and delays in our automated processes, which results in fast and smooth container handling.

 Lifting Global Trade.

APM TERMINALS

APM Terminals Maasvlakte II



Simplified export and import processes

- **Dedicated stack capacity for inland shipping, railway and truck transport**
- **Rail terminal accessible for third-party containers**
- **Mandatory submitting of Customs documents before arrival through Portbase**
- **It is important that the transport order reaches the transporter as soon as possible: in any case, before the expected arrival time of the deep-sea vessel**
- **Dedicated barge quay**
- **We keep your transporter informed (more transparency on container status)**
- **Hinterland portal with route planner for all intermodal connections**
- **Quick and reliable handling of trucks utilizing slot planning**

The world's most streamlined terminal

At APM Terminals MVII you'll experience how we're taking safety, sustainability and productivity to new dimensions. Our terminal boasts a high degree of automation. The various automated processes at the terminal are designed to ensure a smooth handling of containers and continuous high level of productivity.

Optimal flow from sea onto land and vice versa.

A smooth feed of containers to and from the hinterland is an important part of our process. We therefore offer a dedicated barge quay, an integrated rail terminal and we are introducing timeslots for trucks. This means reliable handling for all modes of transport. Each mode of transport has its own dedicated storage and handling capacity. After discharging, we sort import containers on the basis of the mode of transport for the planned next stage of their journey. Containers are then immediately made available for further transport.

Submitting Customs documents before arrival

At APM Terminals MVII, information is exchanged through Portbase's Port Community System. For both import and export containers we ask forwarders and shippers to submit the Customs documentation digitally prior to arrival. Furthermore we ask all hinterland operators to pre-announce their visit and container(s). After this is done, container(s) can be dropped off or picked up at APM Terminals MVII in a seamless way.

Deadline for submitting Customs documentation:

- For road operators, your Customs documentation (both import and export) must be digitally received at least one hour before the assigned time slot.
- For transport by inland waterways and rail, you must submit your Customs documentation (both import and

export) digitally, not later than six hours before the expected arrival time of the barge or train.

Notification of subsequent mode of transport

When APM Terminals MVII is informed promptly of the subsequent mode of transport, we can immediately place your container(s) in the correct dedicated stack. Barge and rail operators inform us of the subsequent mode of transport by sending a "request for container status" message through Portbase. We use this message to infer the planned subsequent mode of transport, and then place the container in the correct dedicated stack. This ensures a reliable process and a fast turn-around time.

What do we ask of shippers/forwarders?

1. Submit the transport order to operators on time. Hinterland operators are only able to forward the "request for container status" message to us on time if they receive your transport order before the expected arrival time of the deep-sea vessel. This is how we work together to prevent delays.
2. In the event of changes, we ask the shipper/forwarder to inform the hinterland operators as soon as possible. As a rule, the sooner a hinterland operator submits the pre-announcement (and the sooner the shipper/forwarder passes the transport order along to their hinterland operators), the more time we have to place the container in the correct stack and so prevent delays.

Collaborating with hinterland operators

Our processes are aligned with those of the hinterland transporters, and vice versa. We ask hinterland transporters to pre-notify their visit and container(s) electronically via Portbase's Port Community System. APM Terminals MVII offers transparency by submitting additional feedback on the container(s) to the operators. This cooperation and mutual transparency lead to a fast, reliable and efficient connection to hinterland connections.

Lifting Intermodal

As an extra service to forwarders and shippers, we make intermodal connections to and from our terminal both transparent and convenient. We will be happy to give you advice, based on both pro-forma and real-time planning from both deep-sea vessels, trains and barges, as to the intermodal connections offering the best connection for your container(s). This information will be available online as per May 1st 2015 at: www.LiftingIntermodal.com.



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