# CUSTOMER NEWSLETTER

INBARIA BIRDA

### **Seafood Trade meet at Diu**

APM Terminals Pipavav hosted a Seafood Trade Meet at Diu in September 2018. More than a hundred stakeholders including Shippers, Shipping Lines, Forwarders as well as senior representatives from Customs attended the event. Mr. Keld Pedersen, MD APM Terminals Pipavav shared new initiatives like Express Gate In for Reefer Trailers, Readiness of the Reefer Inspection Chamber for Customs Examination/ Re working; implemented by the Port based on the feedback received from stakeholders. He assured continued efficient port operations for the upcoming Seafood season.

#### **Reefer Inspection Chamber**

APM Terminals Pipavav is delighted to inform the development of a Reefer Inspection Chamber which will serve as a dedicated facility for our customers to enable inspection and reworking of cargo in a climate controlled environment and avoid exposure of high value cargo to dust or humidity.



The infrastructure includes a 40 feet air tight Central Refrigerated Compartment with adequate safety controls. The Reefer container under inspection/ reworking can be directly connected to the Compartment on trailer and necessary work can be done. This facility would be made available for customers during this reefer season. This is aligned towards our motto of "CUSTOMER FIRST".

# **Reefer Express lane at port**

We are pleased to announce the commencement of reefer cargoes express lane at our terminal gates from October 2018. This will help faster movement of refer trucks through the port. The customers can fill e form 13 online which will address smoothening of document formalities. The dedicated reefer lane will facilitate faster turnaround for reefer trailers at the port. This is a step towards addressing our customers' request in providing preferential entry to reefer cargos.



#### APM TERMINALS

## **CWC and CONCOR logistic facility at Pipavav port**

AHMEDABAD: In order to operate CFS facility of Central Warehousing Corporation located at Pipavav Port, Container Corporation of India and Central Warehousing Corporation have entered into an agreement to form a Joint Working Group (JWG). This agreement is for the mutual benefit and to promote and meet the growing needs of Exports, Imports and Domestic business situated in and around Pipavav Port as well as to fulfil the Multimodal Transport requirements of the Country in general, said a media statement from CONCOR. CONCOR and CWC sign agreement to operate CFS facility at Pipavav Port

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AHMEDABAD: In order to operate CF5 facility of Central Warehousing Corporation located at Pipawav Port, Container Corporation of India and Central Warehousing Corporation have entered into an agreement to form a Joint Working Group (IWG). This agreement is for the mutual benefit and to promote and meet the growing needs of Exports, Imports and Domestic business situated in and around Pipawav Port as well as to fulfil the Multimodal Transport requirements of the Constry in general, said a modis attements from CONCOR.

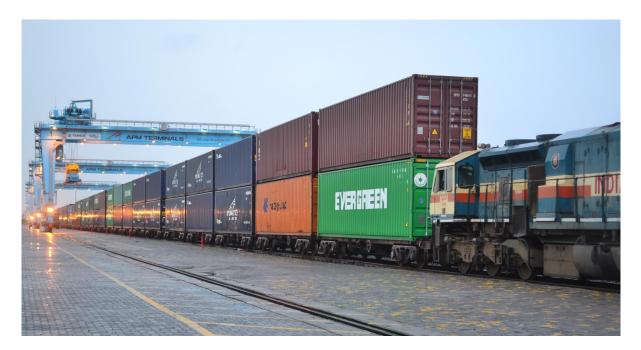
Source - Daily Shipping Times

## **Record outward Double Stack trains handled**

APM Terminals Pipavav achieved a new benchmark on 13<sup>th</sup> September 2018 in handling the highest outward double stack trains in a day. The team handled 10 double stack outward trains in a single day surpassing our earlier record of 9 double stack trains in February 2018. The Sr. Divisional Operations Manager, Bhavnagar division (Western Railways) expressed his appreciation through official letter for our, "planning and efforts," and commended the team's excellent performance.



Double stack trains handled in a single day



#### **APM Terminals Pipavav [Gujarat Pipavav Port Ltd]**

APM Terminals Pipavav is one of India's leading gateway port for Containers, Ro/Ro (passenger cars), Liquid Bulk and Dry Bulk cargoes serving customers in the state of Gujarat with road and rail networks to India's hinterland and northwest. The current annual Cargo Handling Capacity includes 1.35 million TEU Containers, 250,000 Passenger cars, 2 million metric tons of Liquid bulk and 5 million metric tons of Dry bulk. APM Terminals Pipavav is India's first public private partnership (PPP) port in India and is a part of the APM Terminals global terminal network.

We will be happy to receive your feedback and suggestions about this Newsletter or our performance. Prepared by Nurjaha Arora, Communications

