

September 18, 2023

To Our Valued Customers:

OOG Flip Fee – Tariff Rate Change, 10/1/2023

Effective **October 1, 2023**, the updated tariff fee for OOG Flips will be **\$648.81**. This fee must be paid online via TOPS which can be accessed via the APM Terminals Port Elizabeth Website (see link below) prior to your driver's arrival to avoid any unnecessary service or delivery delays.

To pay for an **Export** OOG Flip the customer will need to only enter the booking number, as the payment will be associated to bookings and not container numbers in this case. If there are multiple units on a booking, the customer just needs to ensure that they pay the rate of **\$648.81** per unit.

Example:

*If booking# APM123456 is for 2 export over-high flat racks. The total amount required to be paid is **\$1297.62***

Export OOG flips will still require an appointment made through emailing newarkheavylift@apmterminals.com. Once paid, trucker can proceed to the trouble window to obtain a "flip ticket." At this time the clerk will verify payment and issue a flip ticket for the trucker to bring to chassis change to complete the move.

For **Import** over-heights requiring a chassis flip, and use of the over-height attachment, the same fee of **\$648.81** will be charged, however, the payment will be coordinated via auto-hold in our system. This fee **MUST** be paid online via TOPS prior to your driver's arrival as well. Once paid, the delivery hold on the import load will be lifted, allowing your driver to get a good ticket to get flipped, and depart.

To access TOPS, please go to:

<https://www.apmterminals.com/en/port-elizabeth/e-tools/tops>

If you do not have an account you can easily set one up by clicking "Register"

Best Regards,

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