

APM TERMINALS SPANISH GATEWAYS

HEALTH, SAFETY, ENVIRONMENT AND QUALITY POLICY

APM Terminals Spanish Gateways is integrated by four terminals located in the ports of Barcelona, Castellón, Gijón and Valencia that provide services as stevedoring companies with the aim of providing the best possible service to our customers using an experienced workforce, the latest technology and taking advantage of our location in the nerve centres of the ports in Spain.

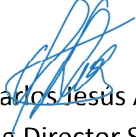
The customer experience, the safety of our employees and personnel involved with us, the efficient use of natural resources and environmental management are priority objectives of our organization.

In order to achieve these goals, an Integrated Policy has been developed for these three basic cornerstones of our organization: quality and customer satisfaction, environmental management of the organization and health and safety at work, based on the ISO9001:2015, ISO14001:2015 and EMAS Regulation III and ISO 45:001:2018 Standards.

The Principles and Commitments of our Integrated Policy, which are communicated and promoted among all our staff, are as follows:

- Customer satisfaction as an essential, permanent and priority objective, in order to promote stable and lasting relationships. To this end, we will work on the identification of their needs, providing the maximum value of the service offered which, through continuous improvement processes, allows us to adapt to the requirements and expectations of the customer.
- Compliance with environmental and occupational risk prevention legislation and other applicable requirements.
- The identification and evaluation of environmental aspects and risks incurred by the activity.
- The efficient management of wastes, consumptions, and operations in order to minimize our environmental impacts.
- The promotion and awareness of a sustainable and accountable consciousness within the company.
- The implementation of a process of continuous improvement in the management of the overall system and its performance.
- The commitment to occupational risk prevention to provide safe and healthy working conditions for the prevention of work-related injuries and health impairment, eliminating hazards and reducing risks.
- A commitment to pollution prevention and accepting the responsibility to protect the environment.
- Ensuring the availability of information, resources as well as internal and external communication processes to achieve the company's objectives and goals.
- Updating its Environmental Statement in accordance with EMAS regulations for both Barcelona and Valencia terminals.
- Facilitating the channels for consultation and participation of workers and workers' councils, so as to provide the continuous training and information that workers need to carry out their activities.

Our commitments in terms of health, safety, environment, and quality are extended to all our contractors.


Carlos Jesus Arias
Managing Director Spain
Valencia, April 20th, 2021